

ORDERING INSTRUCTIONS

Email Purchase Orders (PO) to our Customer Service Department at customerservice@customflavors.com. Order confirmation will be sent within 48 hours.

PO Requirements

- CF flavor name (i.e. Natural Vanilla Flavor)
- CII product code (i.e. CI-VA-12345)
- Number of gallons or pounds of each flavor ordered
- Price per pound and/or gallon of each flavor ordered
- Ship to address
- Bill to address
- Requested delivery date
- UPS account number, if applicable

Minimum Order Quantity

- 4 gallons per liquid flavor
- 100 pounds per powder flavor

Lead Time

- 7 business days for liquid flavors
- 14 business days for powder flavors

*Initial flavor orders may require additional processing time for ingredient sourcing and certification.

Pack Sizes Available

Liquid Flavors

- 1 gallon jugs (4 per box)
- 5 gallon pails w/ pour spout
- 55 gallon drums
- 275 gallon totes

Powder Flavors

- Fiber drums (Approx. 100 lbs.)



Shipping Terms

- All orders are shipped FOB San Clemente, CA 92672
- We can ship the order using your UPS account, customer scheduled pickup, or with our UPS account and add the charges to your invoice.

Payment Terms

Invoices must be paid in advance, before we release the order, until credit is established.

Accepted payment methods:

- Credit card (Visa or MasterCard only, American Express is not accepted)
- Check
- Wire transfer

Please call our Customer Service Department at (949) 276-7995 to provide your credit card information.

If paying by check, please mail it to the address below after your PO is confirmed with correct prices and shipping charges.

Custom Flavors
Attn: Tracy Ravera
160 Calle Iglesia
San Clemente, CA 92672

If paying by wire transfer, please use the wire instructions below after your PO is confirmed with correct prices and shipping charges.

Domestic Transfers

INCOMING ACH INSTRUCTIONS FOR CUSTOM INGREDIENTS:

JPMorgan Chase Bank NA

Account #: 911935091

Routing #: 322271627



Payment Terms (con't)

International Transfers

INCOMING WIRE TRANSFER INFORMATION

JPMorgan Chase Bank NA

270 Park Avenue, New York, NY 10017

Account Holder: Custom Ingredients, Inc.

WT Routing Number: 021000021

Account Number: 911935091

SWIFT/Int'l: CHASUS33

Credit Terms

Please complete our credit application and return it to Customer Service. If your application is approved, credit terms of Net 30 will be established on a permanent basis until further notice. Please click the link below to download our credit application.

[**CF Business Credit Application**](#)